

WEBPOINT FAQ

SKIP TO: What if I forgot my Webpoint login information? Where is my Membership Number Located?

How do I add a club to my membership?

How do I upgrade my membership?

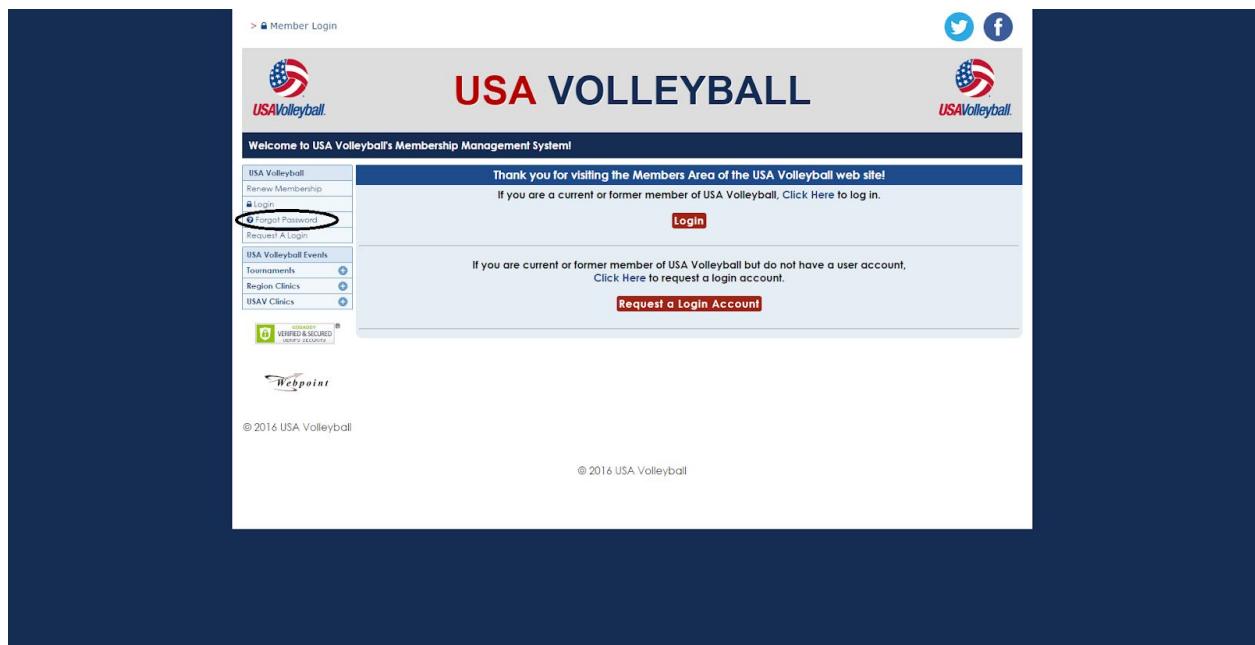
How do I print my membership card?

How do I update my email address in Webpoint?

How do I change my Login and Password to Webpoint?

What if I forgot my Webpoint login information? | [BACK TO WEBPOINT FAQ](#)

If after selecting "Forgot password" does not work, you can contact your [Region](#) or [USAV Webpoint](#). Please send an email and provide the members: FULL NAME and DATE OF BIRTH.

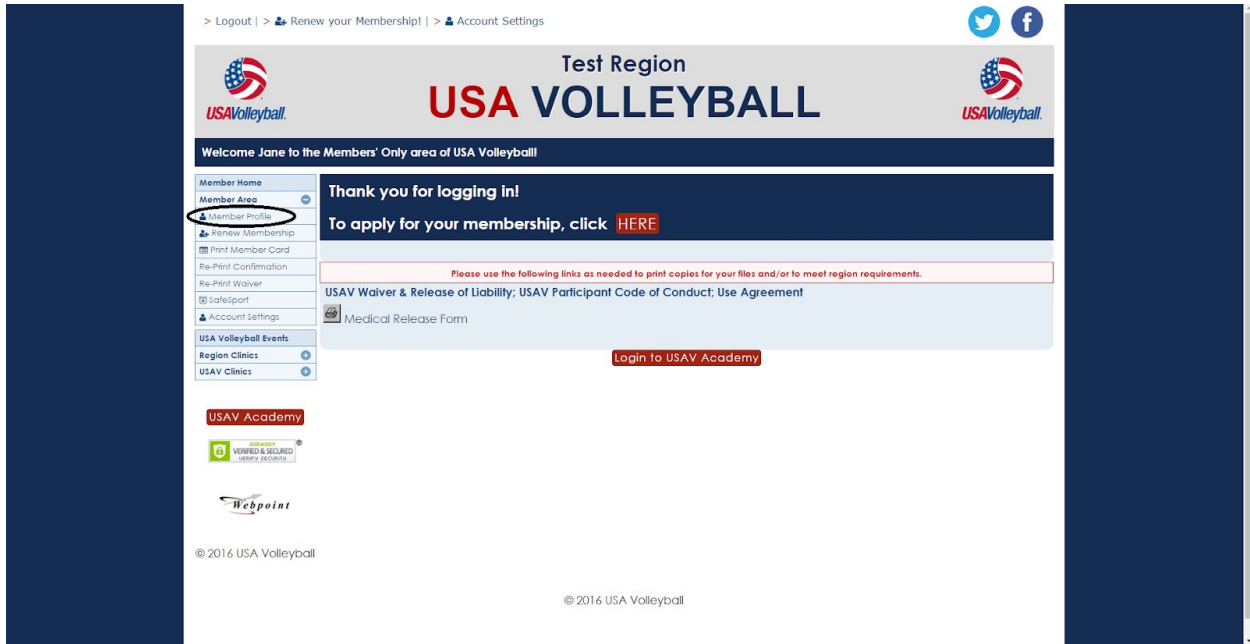


Where is my Membership Number located? | [BACK TO WEBPOINT FAQ](#)

Your membership number can be found on your membership card or can be found in your Webpoint account under MEMBER PROFILE/MEMBERSHIP tab.

How do I add a club to my membership? | [BACK TO WEBPOINT FAQ](#)

1. When logged into your Webpoint account go to MEMBER AREA on left hand tool bar, click to expand
2. Next, go to MEMBER PROFILE on left hand tool bar



3. On this page please look for dark blue box titled "Region/Club Selection"



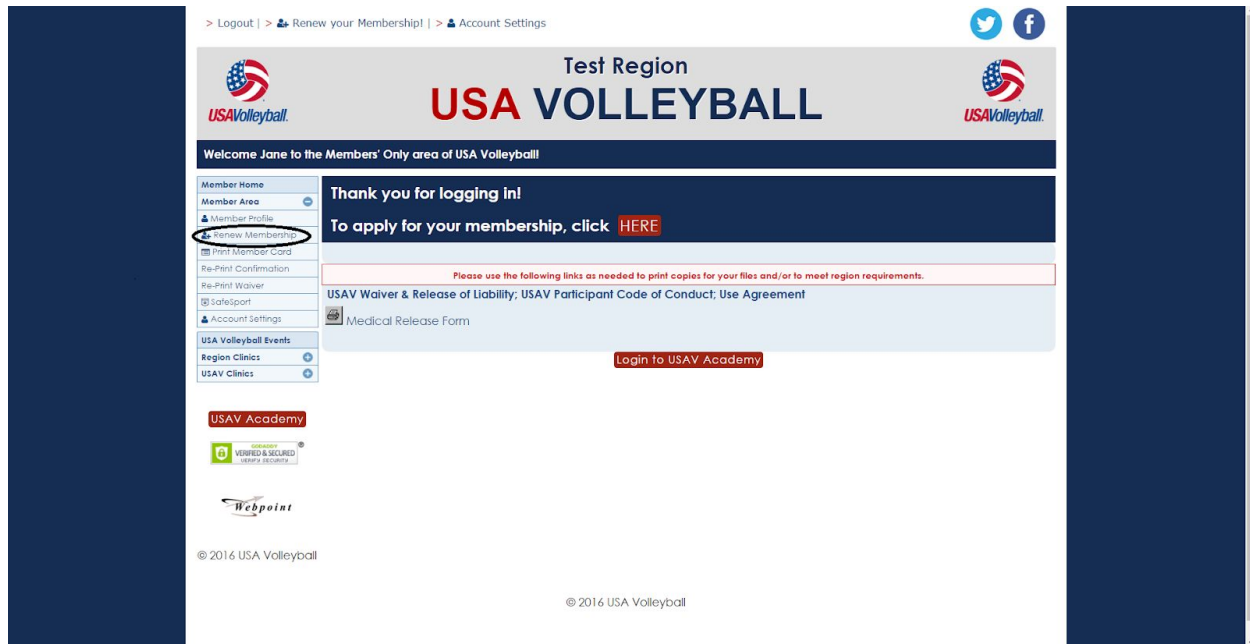
4. In the drop down box please select your appropriate change

*NOTE: If you have selected the wrong club while registering, you must **contact your region** in order to correct this error. To find what region you belong to and their contact information please click [HERE](#).*

How do I upgrade my membership? | BACK TO WEBPOINT FAQ

1. When logged into your Webpoint account go to MEMBER AREA on left hand tool bar, click to expand

2. Next, go to RENEW MEMBERSHIP on left hand tool bar



3. This will prompt you to your upgrade options based on which region you are from

How do I print my membership card? | [BACK TO WEBPOINT FAQ](#)

1. When logged into your Webpoint account go to MEMBER AREA on left hand tool bar, click to expand

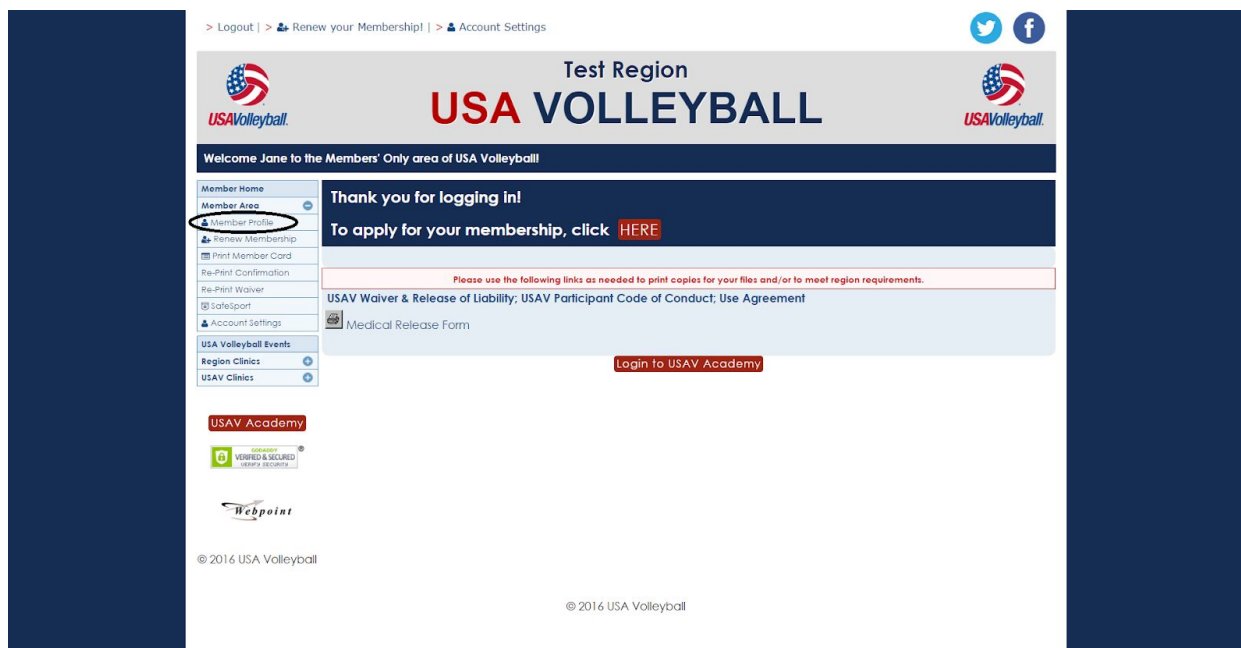
2. Next, go to PRINT MEMBERSHIP CARD on left hand tool bar



How do I update my email address in Webpoint? | [BACK TO WEBPOINT FAQ](#)

1. When logged into your Webpoint account go to MEMBER AREA on left hand tool bar, click to expand

2. Next, go to MEMBER PROFILE on left hand tool bar



3. On this page you may update the email associated with this membership account



NOTE: You may update the PARENT INFO associated with this membership account by clicking on the PARENT INFO tab on the MEMBER PROFILE page.

How do I change my Login and Password to Webpoint? | BACK TO WEBPOINT FAQ

1. When logged into your Webpoint account go to MEMBER AREA on left hand tool bar, click to expand

2. Next, go to ACCOUNT SETTINGS on left hand tool bar

This screenshot shows the USA Volleyball member area. At the top, there are navigation links for Logout, Renew your Membership, and Account Settings. The main header features the USA Volleyball logo and the text "Test Region USA VOLLEYBALL". Below the header, a welcome message reads "Welcome Jane to the Members' Only area of USA Volleyball!". A sidebar on the left contains a "Member Home" menu with options like Member Area, Member Profile, Renew Membership, Print Member Card, Re-Print Confirmation, Re-Print Waiver, SafeSport, and Account Settings (which is circled in red). The main content area displays a "Thank you for logging in!" message and a link to "Apply for your membership, click HERE". Below this, there are links for "USAV Waiver & Release of Liability; USAV Participant Code of Conduct; Use Agreement" and "Medical Release Form". A "Login to USAV Academy" button is also visible. The footer includes the USAV Academy logo, a security seal, the Webpoint logo, and the copyright notice "© 2016 USA Volleyball".

3. This will prompt you to change your Login and Password

This screenshot shows the "Manage your Account Settings" page in the USA Volleyball member area. The sidebar on the left is the same as in the previous screenshot, but "Account Settings" is now expanded to show "Change Password" and "Change UserName". The main content area is titled "Update your Account" and contains a form with the following fields: "User Name:" (Jane.Doe), "New Password:" (with a note to select an easily remembered password), "Confirm Password:", "Please answer your security question to verify your account." (with a question: "What is your mother's maiden name?"), and "Security Question Answer:". An "Update Account" button is located at the bottom of the form. The footer is identical to the previous screenshot, showing the USAV Academy logo, security seal, Webpoint logo, and "© 2016 USA Volleyball" copyright notice.